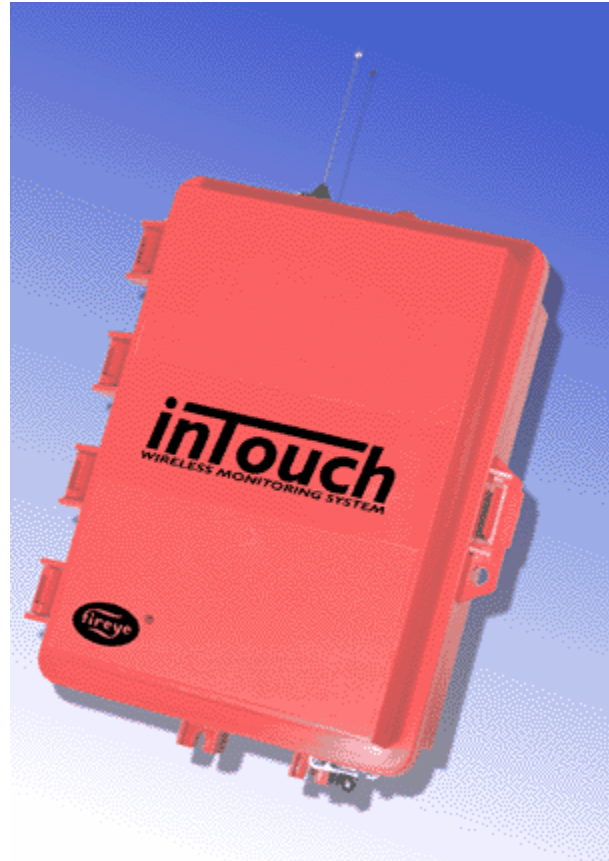


# **inTouch**

WIRELESS MONITORING SYSTEM

- *Immediate Notification of Lockout*
- *24/7 Monitoring*
- *Direct Interface to Flame-Monitor or MicroM Controls*
- *Utilizes Cellular Network-NAAMPS*
- *Monitor Up to 10 Devices*
- *Monitor 4 AC Inputs*
- *Monitor 4 Dry-Contact Inputs*
- *Battery Backup*
- *Service Button, Test Message*
- *24 Hour Heartbeat Status*
- *Low Monthly Service Charge*
- *NEMA 4 Housing*



When the alarm sounds you need to be **inFormed** immediately. You need a device that can **inTelligently** tell you the exact location, exact time and exact reason for the shutdown. You need a device that works in today's technology 24 hours a day, 7 days a week and not be a financial burden. The **inTouch Wireless Monitoring System** was developed to communicate directly with up to ten (10) Flame-Monitor or MicroM flame safeguard controls. In the event of a lockout the **inFormation** is transmitted to you through the nationwide cellular network, AMPS (Advanced Mobile Phone System), eliminating the need for costly telephone lines. And because **inTouch** is a cellular device, **inStallation** time is greatly reduced.

Message delivery methods **inClude** pagers (alphanumeric, numeric), fax, e-mail, PCS, or telephone (voice delivery), making the **inTouch** system easily accessible and therefore reducing downtime. Every 24 hours the **inTouch** system also sends a heartbeat of all monitored equipment to the central server. Each heartbeat contains specific run time **inFormation** such as burner hours, burner cycles, system hours and total lockouts. This **inFormation**, along with the last 90 days of history, is easily accessed from the **inTernet** using your personal **inTouch** account

If your application is critical or your customers demand service you need to stay **inTouch**.

***A low monthly service fee is charged for each inTouch installation and includes:***

- 24 hour / 7 day on-line monitoring
  - Nightly heartbeat messages
- Unlimited web access for device configuration and inquiries
- Past 90 days of Heartbeats and Alert messages at web site
  - Account set-up assistance if required
- Up to the following number of Alert Messages per month
  - 50 e-mails or XML and
  - 10 fax or phone messages and
  - 10 numeric pager calls

**inTouch Value to Owners**

- Minimize Equipment Downtime
- Shorten Alarm / Response / Repair Cycle
- Allows Predictive Maintenance

**inTouch Value to Contractors**

- Manpower Shortage / Utilization
- Replace Inspections with Monitoring
- Operate More Efficiently
  - Right Technician for the Job
  - Service Callbacks Reduced
- Better Information about Alarm
  - Reduce Time Spent on Job
  - Reduce Overtime

**Operate More Efficiently**

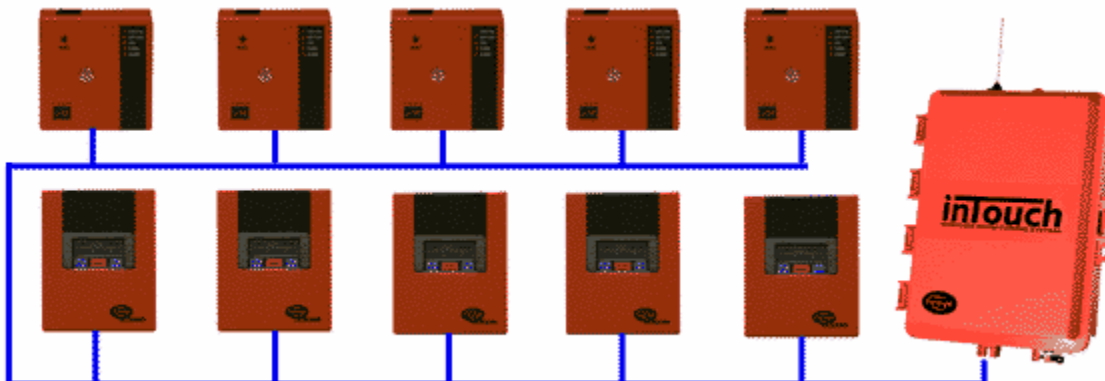
- Allows Operations Staff Flexibility
- Costs of Monitoring Reduced
- Better Service Decisions

**Retain Customers & Grow Sales**

- Differentiated Offering Grow Sales, Grow Profit
- Lower Cost of Customer Turnover
  - Add on Sales from Customers Retained
- Referral Business
- Upgrade Customer Base

**Market Differentiator**

- Enable Comfort Guarantee
- Proactive Response
- Reduced Complaints



Connect Up to 10 Flame-Monitors and/or MicroM Controls  
**PLUS** 4 Dry Contact **AND** 4 A/C Inputs